



The Commonwealth

Tender Name: Supply and Maintenance of Internet Data Circuit Connectivity for Marlborough House

Tender Reference No: 561-2021

Clarification Questions/Answers

<p>Q1: Section 6.2 the requirement is for two circuits - 1 x 1 Gb/s Primary data circuit and a 1 x 1 GB/s Secondary data circuit. And again in section 6.3 C, Scalability it states “The ability to adjust bandwidth as required without any upgrades to hardware would be advantageous”</p> <p>a. We assume that 1Gb is the committed bandwidth required, however there is no indication of the bearer size required. In other words, does Comsec require a larger bearer (say 10Gb) to enable future bandwidth increases? Or will you be happy with 2 x 1Gb/1Gb circuits?</p>
<p>A1: We would be happy for at least one of the circuits to use the existing 1Gb/s bearer. Any new bearer installation, if required for resilience purposes, would be preferred to be at 10Gb/s to allow for future bandwidth increase if possible, within monetary constraints.</p>
<p>Q2: There is no detail regarding any on-premise equipment (CPE). Is the expectation that the service provider will provide a managed router and that Comsec provide LAN equipment and other security devices such as Firewall?</p>
<p>A2: Exactly that: the service provider to provide everything up to an on-premises router and Comsec to provide all networking equipment the client side of that router.</p>
<p>Q3: Section 6.2 mentions a new telephony solution. Has this already been procured or will it be procured via a separate ITT?</p>
<p>A3: It is being procured via a separate ITT</p>
<p>Q4: Does Comsec have any timescales for the availability of the new telephony solution?</p>
<p>A4: No exact requirement but preferably by early 2022, if not before</p>
<p>Q5: Is the intention to run the existing three circuits concurrent to the two new circuits until all services (e.g. telephony) have been migrated over?</p>
<p>A5: At least the two circuits related to the current telephony service, not necessarily the third circuit.</p>
<p>Q6: Would you please clarify if supporting documents are allowed?</p>
<p>A6: Yes, relevant supporting documents are allowed.</p>
<p>Q7: Would you please clarify if the separate locations within the building will be managed by yourselves?</p>
<p>A7: Yes, all the locations within the building which may be used for termination will be managed by ourselves</p>
<p>Q8: Do the separate locations within the building terminate in the same communication room?</p>
<p>A8: Different rooms, both within the basement area of Marlborough House</p>
<p>Q9: Would you please clarify the telephony system make and model that will be in place during the implementation period and afterward?</p>



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A9: During the implementation period the current telephony system will remain in place. This is A hosted Mitel UC solution utilising externally hosted: Mitel Communications Director, Mitel MiCollab, Mitel Mitel Border Gateway. The system post installation is dependent upon the separate telephony ITT but is expected to be a generic Internet service not requiring dedicated communication channels or specific, dedicated external equipment.

Q10: Is it acceptable that suppliers are working toward their ISO 27001 certification if we can provide an expectant completion date?

A10: If ISO 27001 certification is not in place at the time of tender, and should the tenderer be successful, it must be attained before contract starts.